

The Advertising Research **Foundation** Editor's Desk How Does Cross-Platform Advertising Work? P356 G. Precourt Numbers, Please Is the GRP Really Dead? P358 G. M. Fulgoni, comScore, Inc.

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RESEARCH QUALITY

Quota Controls

In Survey Research

The latest ARF "Foundations of Quality 2" study. S. H. Gittelman, Mktg, Inc.; R. K. Thomas, GfK; P. J. Lavrakas, Consultant; V. Lange, Catalina Marketing *P 368*

VIEWPOINT

Marketers Should Be More
Transparent with Agencies
J. Heo, Louisiana State
University; J. C. Sutherland,
University of Florida *P 380*

RELEVANCE

Does Traditional Advertising Theory Apply To the Digital World?

G. Kerr, Queensland University of Technology; D. E. Schultz, F. J. Mulhern, Northwestern University; P. Kitchen, ESC Rennes School of Business; P. Beede, Higher Colleges of Technology *P390*

ADVERTISING AVOIDANCE

Cognitive and Affective Factors behind Avoidance Of Over-the-Counter Drug Ads J. Huh, University of Minnesota; D. E. DeLorme, University of Central Florida: L. N. Reid.

Central Florida; L. N. Reid, University of Georgia *P401*

THE BOTTOM LINE

The Impact of Publicity and Ad Spend on Marketing And Company Performance

H. Spotts, Western New England University; M. G. Weinberger, University of Massachusetts/ Amherst and University of Georgia/Athens; M. F. Weinberger, Northwestern University *P41*6



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HOW CROSS-PLATFORM ADVERTISING WORKS

Cross-Platform Advertising: Current Practices and Issues for the Future

P. Neijens and H. Voorveld (Amsterdam School of Communication Research, University of Amsterdam) appeal for unity among academics and practitioners, citing a disconnect in the area of cross-platform research. *P362*

How to Use Multichannel Behavior to Predict Online Conversions: Behavior Patterns Across Online Channels Inform Strategies for Turning Users Into Paying Customers

S. Klapdor (McKinsey & Co., Munich), E. Anderl (FELD M, Munich), J. H. Schumann (Universität Passau), and F. von Wangenheim (ETH Zurich) analyzed clickstream data from a European apparel retailer to find that consumer reactions to advertising messages through multiple channels were strong predictors of purchase propensity. *P433*

Optimizing Campaign Recognition and Brand Interest: How to Apply the "Mixture-Amount Modeling" Method to Cross-Platform Effectiveness Measurement

A statistical approach used in biology, agriculture, and food science measures the impact of advertising effort and allocation across different media. L. Aleksandrovs (University of Antwerp, Belgium and Twoo [Massive Media]); P. Goos (University of Antwerp, University of Leuven); N. Dens (Antwerp Management School, University of Antwerp), P. De Pelsmacker (University of Antwerp/Ghent University) *P443*

What Makes Content Shareable on Facebook? An Analysis that Demonstrates the Power of Online Trust and Attention

Shareablee founder and ceo, T. Yuki, tracked the 2,000 most-shared social posts over a 12-month period on Facebook, and then surveyed more than 10,000 social-media users about what might drive them to share that content online. *P458*